


COUNCIL DELIVERY PLAN – ADULT SOCIAL CARE UPDATE

 Urgent Performance Challenge: Adult Health and Social Care					
Performance picture	Baseline July 2022	Current	Target by June 2023	Direction of travel	Update
Proportion of ASC users who have had an annual review	44% (July 22)	58% (Feb 23)	75%		
ASC timescales median no. of days to determine if support needed	34 days (July 22)	27 days (Feb 23)	28		
ASC timescales median no. of days to put support in place	14 days (July 22)	9 days (Feb 23)	28		
Gross current expenditure on long and short term care for adults aged 65 and over, per adult aged 65 and over	1,023.59 (2020/21 for Sheffield)	1,128.92 (2021/22 for Sheffield)	1,161.94 (2021/22 Mean for Core Cities)		
Gross current expenditure on long and short term care for adults aged 18-64, per adult aged 18-64	228.22 (2020/21 for Sheffield)	259.51 (2021/22 for Sheffield)	264.89 (2021/22 Mean for Core Cities)		
Sickness absence: % time lost due to sickness - last 12 months	7.5% (12 months to end June 22)	6.9% (12 months to end Jan 23)	<6% across service		
% of Regulated Care - Care Homes - rated good or outstanding	89%	86% (Feb 23)	Y&H Q1 22/23: Care homes 77%		
% of Regulated Care - Homecare - rated good or outstanding	79%	75% (Feb 23)	Y&H Q1 22/23: Homecare 84%		
% Safeguarding Adults Outcomes Met: % expressed outcomes fully met (S42 enquiries)	66% (Q1 22/23)	59% (Feb 23)	64% (Y&H Q1 22/23 average)		
% Safeguarding Adults Outcomes Met: % expressed outcomes partially or fully met (S42 enquiries)	95% (Q1 22/23)	97% (Feb 23)	93% (Y&H Q1 22/23 average)		
Safeguarding Adults Impact on Risk: % risk removed or reduced (S42 enquiries)	91% (Q1 22/23)	93% (Feb 23)	93% (Y&H Q1 22/23 average)		
Overall satisfaction of carers with social services: % Extremely or very satisfied	35% (21/22)	Biennial Survey - next results available May 24	39% (National Average)		

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What Are We Doing to Deliver Excellent Quality and Accessible Adult Social Care Services and Improve Our Performance.

Our vision set out in our Adult Social Care Strategy is that “everyone in Sheffield lives in a place they can call home, in communities that care, doing things that matter to them, celebrated for who they are - and when they need it, they receive care and support that prioritises independence, choice, and recovery”.

We have implemented a Delivery Plan to deliver upon this vision and our priority that people experience excellent quality, accessible and person led support from all adult social care whether from Sheffield City Council or through our funded provision. A Future Design of Adult Social Care was approved at Committee on 16th November 2022 provides the foundations to deliver on the vision and our ambitions.

From our review of performance, we know that we are progressing well in relation to quality-of-care homes, impact on risk, timescale to put support in place and gross expenditure. Our priority is to continue to improve our performance so that we are outstanding. However, we also know that we need to improve our review performance, satisfaction, wellbeing outcomes and quality of community provision. To that end improvement activity are underway, aligned to the milestones in the One Year Plan and Council Delivery Plan and the Adult Social Care Strategy Delivery Plan to improve our performance in relation to Quality, Accessibility and Satisfaction, which is reflected in our milestones.

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No	Milestone/ Action	Lead	By when	Update	RAG
1	Deliver a new Target Operating Model for Adult Social Care which enables delivery on our strategy and vision and creates the foundations for long term sustainability of social care to improve outcomes and quality.	Principal Programme Manager Adult Health and Social Care	March 2023	Future Design of Adult Social Care approved at Committee on 16/11/2022 and went live on February 2023.	
2	Deliver a Market Position Statement and Market Sustainability and Oversight Plan.	Assistant Director Adult Commissioning Adult Health and Social Care	Sept 2022	Market Position Statement Approved at Committee on 21/09/22. Market Oversight & Sustainability Plan approved at Committee on February 2023.	
3.	Deliver a Joint Health and Wellbeing Outcomes Framework which sets out the impact health and care services are having in Sheffield.	Director Commissioning NHS SY ICB	Nov 22	The Outcomes Framework has been developed and was approved at Committee on 19/12/2022.	

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4	Deliver a Sheffield Adult Social Care Workforce Strategy	Chief Social Work Officer	April 23	A workforce strategy has been brought to Committee in March 2023 for approval. A workforce board has been developed to enable implementation of the strategy.	
5	Deliver a new model for residential care with implementation over the following year.	Assistant Directors Adult Commissioning and Ageing and Living Well	Feb 23	A plan to stabilise and develop residential care was approved on 8 th February 2023. A new model for short term care was approved by Committee on 15/06/22.	
6	Deliver an Unpaid Carers Strategic Delivery Plan with implementation over the following year which sets out how we will improve experiences and supports to unpaid carers in the City.	Chief Social Work Officer and Service Manager Commissioning	Feb 23	The Delivery Plan was approved at Committee on 19/12/2022. A series of events and partnership arrangements are in place to deliver upon the actions in the plan.	
7	Deliver a Direct Payments and Personalisation Strategy and Strategic Delivery Plan setting out how we will improve choice and control for people with a disability across Sheffield.	Assistant Director Adult Commissioning Service Manager Commissioning	April 23	The Strategy and Delivery Plan was approved at Committee on 19/12/2022. A series of events and partnership arrangements are in place to deliver upon the actions in the plan.	
8	Deliver a new model for safeguarding Adults in Sheffield supported by a new Safeguarding Delivery Plan.	Chief Social Work Officer; Assistant Director Access Mental Health and Wellbeing	April 23	The Safeguarding Update and Delivery Plan was approved at Committee on 21/09/2022. Work is underway with partners to implement the plan and model.	
9	Deliver a new model for Mental Health Social Care Services in Sheffield with implementation in the following year to improve outcomes of people experiencing mental ill health in need of care and support.	Assistant Director Access, Mental Health and Wellbeing	April 23	The return of mental health social workers back to line management of adult social care following decision by Cooperative Executive on 16 th March 22 is on track for completion	

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				by April 23. The recommissioning of mental health services is underway following decision at Committee on 21/09/22.	
10	Deliver a new transformational Homecare Contract which enables a more people to live independently for longer.	Assistant Directors Adult Commissioning and Ageing and Living Well	June 23	The approval to recommission homecare was provided by Committee on 15/06/2022. The tender was subsequently issued. He programme is on track for delivery by June 23.	
11	Deliver and implement the national government funding reforms	Assistant Director Governance and Inclusion	Oct 23	An update and plan to implement the Charging Cap was provide to Committee on 21/09/22. Guidance is being sought as to future of charging reforms following Autumn Statement.	
12	Quality of Care	Assistant Director Commissioning and Partnerships	June 23	<p>Our quality ambitions have been set out in our Market Position Statement approved at Committed on 21st September 2022. Through recommission exercises we will commission providers who are rated Good or Outstanding.</p> <p>We have also strengthened our quality improvement support, so that current and successful providers are supported to maintain a rating of good or outstanding. We are establishing a joint arrangement with health, so that have a joint governance arrangement to set</p>	

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				standards and monitor quality across all provision in the City.	
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